

Important CMH Information



COVID-19 Update

A message to all CMH team members from Steven G. Littleton, DBA, FACHE, President, CMMC

Dear team members,

We are pleased to share that the overall positive test rate in our communities continues to be very low, however, it is now more important than ever that we remain vigilant in our practices to protect ourselves and those around us. We must lead by example, and whether at work or out in public, we should practice the following:

- Wear a mask
- Continue to practice social distancing and avoid large gatherings
- Wash your hands often

Incident Command met yesterday and discussed a number of topics including the visitor policy and cohorting. The visitor policy is currently being reviewed again to address some concerns but in the meantime we need your help in addressing issues we are having. As a reminder:

- Children are not allowed visit at this time.
- Patients are allowed one visitor at a time during the approved visitor hours with the exception of patients who are in the ICU or at end of life. In both cases, having multiple visitors will need to be cleared with the nursing supervisor
- Visitors are not allowed to wander around hospital facilities nor are they allowed to visit multiple patients. Visitors must walk straight to the room of the patient they are visiting and leave right after. Visitors are not allowed to go to the cafeterias nor the CMMC Coffee Shop.

If you see any of the above occurring, please have a polite conversation with the visitor explaining our policy and assist them with finding the exit. If you are uncomfortable with having this conversation, please contact your supervisor, the Nursing Supervisor or Security to assist.

In regards to cohorting, Incident Command is reviewing the possibility of allowing patient cohorting when there is a need and we have the staff to support added patients. Cohorting would only occur with patients who have been in the hospital for 5 or more days and are at low risk with no communicable infection. All cases of cohorting will be reviewed and approved by Infection Prevention. Stay tuned for more details.

The implementation of the new screening tool, Survyo, continues to go well and it went live with all practices today. We are currently making final plans to start scanning within the practices and will send out more information once it's available. At this point, 700 team members have missed the registration deadline and we have reached out to leaders to assist with getting everyone signed up by end of day Friday. Please be aware that it can take up to 48 hours after registering before you start receiving the screening text messages. We have also been made aware of an issue that is affecting some US Cellular and Verizon phone users. Due to tower upgrades, some team members stopped receiving their daily texts. If you do not receive a daily text or email, simply go back to last notice you received and use the link. These links do not expire and can be used to access the screening questionnaire at any time. To help streamline the Survyo screening process and address questions like this, we have created this [tips and tricks document](#).

Finally, we have received many questions regarding pay for COVID related time off and have developed this [FAQ document](#) to help clarify.

As always, thank you for your continued hard work to provide the best possible care for our patients and community.

Respectfully,



Steven G. Littleton, DBA, FACHE, President, CMMC

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