

# Important CMH Information



## Update on COVID-19 Outbreak at CMMC

A message to all CMH team members from Steven G. Littleleson, DBA, FACHE, President, CMMC

Happy Friday

As you may recall, CMS was here last week, and during their time on the CMMC campus, they raised concern over two findings. One being the environmental cleanliness of the COVID positive patient rooms and second, our compliance with COVID-19 patient and team member screening procedures.

Our team made up of diverse leaders has come together to develop and execute a plan to resolve these two important issues. Environmental cleaning has been stepped up and our rooms are now in compliance with CMS expectations.

We are implementing a more robust screening process for patients and team members which, although it may create a challenge, we ask for your patience and understanding. Everyone will continue to answer the screening questions, sanitize their hands, and then their name will be entered into a log book. Before moving on, everyone will be required to secure their face masks; no one will be allowed to proceed without their mask in place.

Beginning today, all entrances will be locked down except these four:

- 60 High Street
- 12 High Street
- Emergency Department
- RadOnc – Patients only

Also, because we do not have active screeners from 7 p.m. to 7 a.m. at 12 High Street or 60 High Street, team members will need to enter through the Emergency Department during those hours.

Our new, upcoming web-based screening project will be piloted with Bridgton Hospital, Rumford Hospital and at 29 Lowell beginning next week. After a successful pilot, it will be unrolled to the rest of the health system locations.

Lastly, on Monday, August 10th, SDS will be seeing patients back in SDS. M2 will re-open on Wednesday, August 12th.

Ensuring the health and safety of our patients, physicians and team members is the highest priority for all of us at Central Maine Healthcare. I know our resources may be stretched thin because of COVID, and that you are all working harder than ever but rest assured this has not gone unnoticed.

CMS has experienced how CMH has taken situations like this and turned them into Best Practices. They have been extremely helpful with assisting our team in fixing and improving our issues. We have fully collaborated and complied with their requests as well as meeting all licensing standards and CDC guidelines.

I am confident that these actions will allow us to move forward and maintain our community's deep trust in our high quality of care. None of this could be done without you and your dedication. Thank you and have a wonderful weekend.

Respectfully,



Steven G. Littleton, DBA, FACHE, President, CMMC

