

## COVID-19 Update

A message to all CMH team members from Steven G. Littleton, DBA, FACHE, President, CMMC

Dear Team Members,

I hope everyone is having a good week so far. We have a few things we want to update you on and remind you of in regards to COVID-19. First, screening with our Survyo technology continues to go well and team members seem to be liking the ease of use this tool offers. One thing that has come to our attention is team members are unsure of what to do if they accidentally answer a screening question incorrectly and fail a screening. If you unintentionally fail the screening and are not sick, please do not call Occupational Health, just go through the screening process with one of the screeners so a record can be noted in the paper logs the screeners keep. You should only call Occupational Health when you fail the screening and are not feeling well or have had an exposure. We have also noticed that the flow can be difficult for team members when using the kiosk. Starting early next week we will be trialing a new flow at the 60 High St entrance where you will first scan your QR code at the kiosk, then sanitize and finally put on a mask. Finally, we are excited to share that the kiosks are now set up so you can do your screening at the kiosk should you not have access to a device before arrive to work. Simply download these [instructions](#) to learn about the process.

We are continually assessing protocols and procedures to ensure that we providing the best care and a safe environment for both patients and team members. The availability of rapid tests has been limited in recent weeks and while these tests can provide some reassurance of a patient's COVID status, we must remember that a negative test does not mean the patient is not carrying the virus. **Always use caution.** As we continue to update procedures on how to best manage all patients, it is important that we focus on the care of the patient and taking the necessary and proper precautions like wearing PPE, keeping appropriate distance and practicing hand hygiene. By following the protocols we can feel confident that we've done the right thing for both the patient and our caregivers.

Finally, a couple reminders about safety practices and procedures in our organization:

- All conference and meeting rooms have occupancy limits which are posted. Please adhere to these numbers and do not bring in chairs from other spaces.
- The CMMC physician parking garage will remain closed at this time because we can only allow entry and exit through a space where there is a person ensuring masking. We do not have the staff to support the monitoring of this area at this time.
- **Team members may only enter and exit hospital facilities using the below approved entrances.** We must adhere to this to meet Department of Health recommendations and we appreciate your compliance in this matter. Approved doors are as follows:
  - **Central Maine Medical Center**
    - 12 High street between the hours of 6 am- 8 am
    - 60 High street between the hours of 6 am - 7 pm
    - ED between the hours of 7 pm - 6 am
  - **Bridgton Hospital**
    - Hospital main entrance

- Team member entrance at the back of the hospital
- **Rumford Hospital**
  - Hospital main entrance
  - Back entrance by the cafeteria

We understand that there have been a lot of changes, especially in recent weeks, and we cannot thank you enough for doing a great job with all the modifications. We appreciate everything you do for our patients, community and each other!

Respectfully,



Steven G. Littleton, DBA, FACHE, President, CMMC

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