

# Important CMH Information



## Incident Command Update – Nov. 10, 2021

**TODAY'S CENSUS:** CMMC 124; Bridgton Hospital 21; Rumford Hospital 17

**EMERGENCY DEPARTMENT HOLDS:** CMMC 14; Bridgton Hospital 1; Rumford Hospital 3

**CMMC TRANSFER WAITLIST:** 4

**HOSPITAL SERVICES CURRENTLY IMPACTED:** Inpatient Pediatrics; Special Care Nursery

### TODAY'S UPDATE

1. As of today, Wednesday, Nov. 10, there is a **new process for team members who fail their COVID-19 screening in the Survyio app:**

The call number had changed to 207-795-2830. Team members will be instructed to follow these prompts:

- You have reached Central Maine Healthcare's Occupational Health after-hours service. If you are experiencing a medical emergency, please hang up and dial 911.
- To best direct your call, please choose from the following three options:
  - If you are calling because you have failed a screening, press 1.
  - If you have had a COVID test, have your results and are calling to clear a return to work, press 2.
  - If you are calling to schedule an Occupational Health appointment or have another Occupational Health need, press 3 and leave a message.
  - To hear these options again, press 9.

Option 1 will be answered by the answering service. Team members will be asked to give their name, phone number, date of birth and will be instructed to report to the **ED for testing between 6-8 a.m. or 4:30-6:30 p.m.** You will be instructed to sign up for a myHealthLink account and call Occupational Health when you receive your results.

Option 2 will direct you to call the after-hours line with your COVID test result to discuss clearance to return to work.

Option 3 will direct you to the Occupational Health office to make a regular Occupational Health

appointment.

2. Plans to open up pediatric vaccination for children 5-11 years old at the Auburn Mall are being finalized. The aim is to start next week, but we need to make sure the registration system is up and running. There will be an announcement as soon as we know the details.

3. We need help from providers to vaccinate this age group on Tuesdays, Wednesdays and Thursdays from 2-6 p.m. through Dec. 16. Sara Cobb is putting together a schedule for these volunteer shifts. Please reach out to her at [cobbsa1@cmhc.org](mailto:cobbsa1@cmhc.org).

4. Tomorrow is Veterans Day and we are grateful for our military personnel, whether they have completed their service or are serving now. We especially appreciate the Maine National Guard members who have been helping vaccinate our community since the launch of the Auburn Mall site – more than 44,550 doses administered so far! If you have a chance, please stop by and say thank you.

5. Congratulations for CMMC's seventh "A" grade in a row for hospital safety from The Leapfrog Group. A lot of work went into achieving this level of quality.

6. Y4 remains overcapacity with 15 patients today when our staffing levels call for 10-12 patients. We have 22 COVID patients at CMMC and 50-60% of them are unvaccinated. Six surgeries have been postponed since last week. We are evaluating this situation daily.

7. As part of our contingency planning, team members are being reallocated to areas where they're needed, primarily to the ED and ICU. As of Friday, T3 has been turned into a COVID unit. Y3 is being used for telemetry.

8. Rumford Hospital is planning to open up ED assistance roles for Fridays-Mondays. Watch for the rollout of these opportunities to pitch in.

9. Negative pressure rooms at Rumford Hospital needed repairs because of leaks around the doors. The fixes have been made and they are all back online.

10. Incident Command approved the purchase of lower-noise negative pressure machines for areas including the trauma bays of the CMMC ED because people are having a hard time hearing each other over the noise.

11. A resolution is in the works for the patient portal so team members will be able to get their COVID test results right away.

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