

## Incident Command Update – Nov. 5, 2021

**TODAY'S CENSUS:** CMMC 140; Bridgton Hospital 21; Rumford Hospital 15

**EMERGENCY DEPARTMENT HOLDS:** CMMC 18; Bridgton Hospital 1; Rumford Hospital 2

**CMMC TRANSFER WAITLIST:** 10

**SERVICES CURRENTLY IMPACTED:** Inpatient Pediatrics; Special Care Nursery; Plastics; Ear, Nose and Throat

### TODAY'S UPDATE

1. Three of the six negative pressure rooms at Rumford Hospital have been taken offline for repairs and are scheduled for repairs on Monday.
2. Rumford Community Home residents (hopefully) had their last round of testing for COVID-19 yesterday. Everyone is optimistic that they can resume bringing admissions into the facility, which will help with some of the long-stay patients in all three hospitals.
3. At CMMC, we have moved into the next level of our COVID-19 surge plan. T3 will be used exclusively for up to 16 COVID patients, starting today. All telemetry patients will be admitted to Y3 (or M4). We will start putting COVID patients there today. There will be no visitors for patients on T3 who are COVID-positive or on isolation, except for those at end-of-life care.
4. By working in multidisciplinary teams, we have now developed 104 contingency plans to address critical staffing shortages and 47 of them are currently activated.
5. Starting **Nov. 10 at 4 p.m.**, there will be a **new process for team members who fail their COVID-19 screening in the Survyio app:**

The call number will change to 207-795-2830. Team members will be instructed to follow these prompts:

- You have reached Central Maine Healthcare's Occupational Health after-hours service. If you are experiencing a medical emergency, please hang up and dial 911.
- To best direct your call, please choose from the following three options:
  - If you are calling because you have failed a screening, press 1.
  - If you have had a COVID test, have your results and are calling to clear a return to work, press 2.
  - If you are calling to schedule an Occupational Health appointment or have another Occupational Health need, press 3 and leave a message.
  - To hear these options again, press 9.

Option 1 will be answered by the answering service. Team members will be asked to give their name, phone number, date of birth and will be instructed to report to the ED for testing between

6:30-8:30 a.m. or 4:30-6:30 p.m. You will be instructed to sign up for a myHealthLink account and call Occupational Health when you receive your results.

Option 2 will direct you to call the after-hours line with your COVID test result to discuss clearance to return to work.

Option 3 will direct you to the Occupational Health office to make a regular Occupational Health appointment.

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