

Incident Command Update – Nov. 9, 2021

TODAY'S CENSUS: CMMC 124; Bridgton Hospital 20; Rumford Hospital 15

EMERGENCY DEPARTMENT HOLDS: CMMC 0; Bridgton Hospital 1; Rumford Hospital 3

CMMC TRANSFER WAITLIST: 6

HOSPITAL SERVICES CURRENTLY IMPACTED: Inpatient Pediatrics; Special Care Nursery; Ear, Nose and Throat – emergency on-call; Plastics – emergency on-call

TODAY'S UPDATE

1. The three negative pressure rooms at Rumford Hospital that needed repairs are now back online.
2. Incident Command approved the purchase of low-noise negative pressure machines for areas, including the trauma bays in the CMMC Emergency Department, where the sound was making it difficult for team members to communicate effectively.
3. Veterans Day is Thursday and we thank the National Guard members who have been fighting the pandemic through their committed work at our high-volume vaccination site at the Auburn Mall.
4. Starting **Nov. 10 at 4 p.m.**, there will be a **new process for team members who fail their COVID-19 screening in the Survyo app:**

The call number will change to 207-795-2830. Team members will be instructed to follow these prompts:

- You have reached Central Maine Healthcare's Occupational Health after-hours service. If you are experiencing a medical emergency, please hang up and dial 911.
- To best direct your call, please choose from the following three options:
 - If you are calling because you have failed a screening, press 1.
 - If you have had a COVID test, have your results and are calling to clear a return to work, press 2.
 - If you are calling to schedule an Occupational Health appointment or have another Occupational Health need, press 3 and leave a message.
 - To hear these options again, press 9.

Option 1 will be answered by the answering service. Team members will be asked to give their name, phone number, date of birth and will be instructed to report to the **ED for testing between 6-8 a.m. or 4:30-6:30 p.m.** You will be instructed to sign up for a myHealthLink account and call Occupational Health when you receive your results. *(Please note: the morning times in previous updates were incorrect.)*

Option 2 will direct you to call the after-hours line with your COVID test result to discuss clearance to return to work.

Option 3 will direct you to the Occupational Health office to make a regular Occupational Health appointment.

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