Financial Assistance - Plain Language Summary (PLS)

Central Maine Healthcare (CMH) is committed to treating all patients who need care regardless of their health insurance or financial status. CMH’s Financial Assistance Policy provides free emergency and necessary medical care to eligible, uninsured individuals and families unable to pay the cost of their medical care.

**Eligible Services**: Emergency and/or medically necessary services provided by the Central Maine Healthcare Network providers set forth below.

**Eligible Patients**: Uninsured patients with incomes less than 200% of the current Federal Poverty Guidelines for their family size who submit a Financial Assistance Application (including related documentation/information), and who are determined eligible for financial assistance.

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| --- | --- |
| Size of Family Unit | CMMC, BH, RH Free Care 100% Assistance  (200% FPL) |
| 1 | $29,160 |
| 2 | $39,440 |
| 3 | $49,720 |
| 4 | $60,000 |
| 5 | $70,280 |
| 6 | $80,560 |
| 7 | $90,840 |
| 8 | $101,120 |
| For each additional person, add this amount. | $10,280 |

***Updated February 7, 2023***

**Assistance offered**: Family income at 200% or less of Federal Poverty Level (FPL) eligible Maine resident patients will receive a 100% discount on their self-pay balances resulting in a balance less than the amount generally billed to patients who have insurance. If an individual does not qualify for financial assistance, they are entitled to ask for a fair hearing. The hospital will tell them how to apply for a hearing.

In the event of non-payment of any amount determined to be the responsibility of the patient/guarantor, and in the absence of an application for assistance, the hospital may refer the account(s) to an outside collection agency. Such action may result in an adverse entry on the patient's/guarantor's credit rating or the initiation of legal proceedings.

**How to Apply**: Information on financial assistance and applications may be obtained online at  [https://www.cmhc.org/billing-and-financial-information/financial-assistance-at-cmhc.](https://www.bassett.org/) For a free copy of our financial assistance policy and application and assistance with your application, you may also call us at (207) 795-8050, or visit us at:

Patient Financial Services Office

29 Lowell Square, 1st Level

Lewiston, ME 04240