Central Maine Medical Center

Community Benefit Implementation Strategy

The overarching goal of CMMC's community benefit is to respond to identified community health needs, increase access and improve health status, especially for the most vulnerable and underserved and to be a leader in healthcare service to others. We are committed to playing a leadership role in strengthening the overall health of the communities we serve.

Driven by our mission to provide exceptional healthcare services in a safe and trustful environment, through the expertise, commitment and compassion of our family of caregivers, Central Maine Medical Center integrates community benefit into ongoing processes of planning, budgeting and reporting.

We believe that our provision of community benefit is an expression of our commitment to the uncompromising pursuit of excellence in healthcare by improving community health and wellness. In our role as community citizen, we hold ourselves accountable to our internal and external constituents for the stewardship of our resources and not-for-profit, tax exempt status.

Charity Care is provided to Maine residents who are unable to pay for all or part of the costs of their care, and for which there is no other source of funding available (whenever funds are received to support the provision of charity care, without specifying the patient or services to be provided. Determinations of charity care can be made either prospectively or retrospectively.) The evaluation process shall be conducted in a manner sufficient to identify the patients' inability to pay and applied for uniformly to all persons regardless of race, color, national origin, religion, sex, and age for persons beyond maturity, handicap, or inability to pay.

We will improve all we do every day to provide a superior patient experience; 100% satisfaction to patients, providers, employees; no errors 100% compliance with best practice; value driven (cost/case); covered lives; decrease expense per adjusted admission

Approval

Central Maine Medical Center's Board of Directors reviewed, approved and adopted the Community Health Needs Assessment and plan at its June 20, 2016 meeting.

Tina Legere
President

Mark Adams
Chairperson, Board of Directors