COVID-19 Workflow for Ambulatory Settings

**BASIC SYMPTOM CHECK**
Does the patient have symptoms of acute respiratory infection? (such as fever, cough, shortness of breath, myalgias)

- **No**
  - Proceed with scheduled visit

- **Yes**
  - Rooming
    - Give patient a mask (surgical/procedural)
    - Obtain patient's cell phone number or utilize exam room/portable phone as option when clinically indicated.
    - Place masked patient in private room with door closed
    - Keep distance from patient (about 6 feet)
    - Mask anyone accompanying the patient and have them go with patient
    - Immediately after patient is in private room, apply Droplet/Contact sign to door

- **Assessment, Testing and Treatment Plan**
  - Assessment, Testing and Treatment Plan
  - Notify Provider and/or RN
  - Provider and/or RN contacts the patient from outside the room by phone as option when clinically indicated
  - Assess for symptoms of acute respiratory infection (such as fever, new cough, new shortness of breath, myalgias, etc)
  - Refer to PPE Recommendations
  - Consider and order testing as deemed appropriate i.e., RSV, Influenza, COVID-19 testing site

- **Patient Disposition**
  - Home: Hand home discharge instructions
  - Hospitalization: Please call Infection Prevention for coordination

- **Post Discharge Cleaning**
  - No downtime of room is required
  - Treat cleaning as droplet/contact precautions
  - Clean room with mask, goggles/face shield, gloves and gown (this is to prevent any splashing while cleaning contaminated surfaces)
  - Use standard cleaners (Oxivir wipes for 1 minute wet time)
  - Let it dry
  - Room can re-open
  - Waste needs to be processed in normal medical stream. (doesn’t need double bagging unless bag rips)