Update on COVID-19 Response - March 25, 2020

<table>
<thead>
<tr>
<th>TESTS ADMINISTERED AT CMH</th>
<th>CONFIRMED CASES</th>
</tr>
</thead>
<tbody>
<tr>
<td>496</td>
<td>CMH: 17</td>
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<tr>
<td></td>
<td>Maine: 142</td>
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Current Team Member FAQ's

TODAY'S TOP 5 - March 25, 2020

1. As an alternative to face-to-face visits, all of our primary care practices are now offering telephonic visits. This new approach ensures that CMH can continue to meet the healthcare needs our patients, particularly those most vulnerable or at risk. Patients with acute needs, those with chronic diseases that are being monitored on an ongoing basis and even new patients are eligible for this service. They can simply call their primary care practice to schedule a telephonic visit or if they are an existing patient, the care team may reach out to them to see if this new type of visit may be more convenient. So far, patient feedback has been extremely positive!

2. In light of the COVID 19 pandemic situation occurring in our community and in an effort to exercise an abundance of precaution, effective immediately until further notice, Central Maine Medical Center will be temporarily suspending all pediatric inpatient admissions. The Central Maine Medical Center Emergency Department will continue to see, evaluate, and stabilize any pediatric patients that present and will then transfer those patients to a facility that is able to serve their needs.

3. To help the team members who are conducting the health screenings at our entrances, please remember to wear your badge on the outside of your jacket.

4. As you are aware COVID-19 has taken over most of the organizations’ efforts, attention, and disrupted standard operations, all in efforts to prepare to serve the community’s needs during this pandemic. As an organization we need to be aware and vigilant to how many hours each of our staff are spending in response to these efforts. Today we asked leaders to provide a comprehensive list of all the hours that team members work specifically on COVID-19 related assignments, meetings, tasks, or other
processes that would not otherwise have been completed but for the requirements to respond to this pandemic. Your leader will be speaking to you about this and can assist if you have additional questions.

5. Out of an abundance of caution and as part of our commitment to our patients' health and safety, Central Maine Medical Center has proactively created special care facilities for any COVID-19 patients. An 18-bed unit which once housed same-day surgery services has been fully converted to a medical specialty unit with negative-pressure rooms. The area is fully prepared to accept COVID-19 patients requiring hospitalization.

For additional and the most up-to-date information, please access the public website at www.cmhc.org/team-alerts.